

TCL NORTH AMERICA LIMITED WARRANTY

All New TCL ductless Mini-Split Heat Pumps.

Elite 20 series; BAE, XAE indoor and BAC, XAC outdoor units
BreezeIn24 series; BPE, XPE indoor and BPC, XPC outdoor units
Lite commercial Multi Match series; _CSHU1XAE, _DTHU1XAE, H_FMH22XPC,
H_FMH21XPC, H_FMH20XPC, H_FCHU1XAE.
R454B and R32 models

1. Standard Limited Warranty Coverage

What your warranty covers: Defects in materials or workmanship of this TCL AC product when purchased as brand-new system from an Authorized TCL Inspire Pro [or licensed dealer](#) in the United States or Canada.

TCL warrants this product against failure due to defects in materials under normal use and maintenance. Proof of purchase is required for all warranty claims.

- **Parts:** Defective parts are warranted for a period of 5 years. Replacement parts are warranty for the remainder of the original 5-year warranty period or 90 days, whichever is longer. Replacement parts may be of the like kind and quality. Defective parts become the property of TCL and must be returned on request or there will be a charge for the unreturned part.
- **Compressor:** Defective compressors are warranted for a period of 7 years. Replacement compressors are warranted for the remainder of the original 7-year warranty period or 90 days, whichever is longer. Defective compressors become the property of TCL and must be returned on request or there will be a charge for the unreturned part. TCL will cover the freight costs.
- **Remote Control:** Defective remotes are warranted for a period of 5 years. Replacement remotes are warranted for the remainder of the 5-year warranty period or 90 days, whichever is longer. Replacement parts may be of the like kind and quality. Defective remotes become the property of TCL and must be returned on request or there will be a charge for the unreturned part.

TCL Limited warranty does not cover the following:

- Customer instruction. (Your Owner's Manual describes how to adjust and operate your Unit. Any additional information should be obtained from your Authorized Inspire Pro Dealer).
- Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
- Installation and related adjustments, or damage resulting from installation.
- Failure of the Product to perform due to wireless signal reception problems not caused by your Unit, or due to power failures or interruptions, or inadequate electrical service.
- Damage from misuse, abuse, neglect, insects, normal wear and tear, cosmetic damage, mishandling, faulty installation, inadequate electrical wiring, or power line surges.
- Damage caused by operating the Product in a corrosive or wet atmosphere.
- Units that have original factory serial numbers that are unreadable or missing, or that have been changed, defaced, or altered in any manner.
- Use of accessories or components that are not compatible with this Product.
- A Unit purchased or serviced outside of the United States or Canada.
- Acts of nature or God (as illustrative examples and for the avoidance of doubt, such acts of nature or God include but are not limited to damage caused by earthquakes, fires, lightning, or flood whether caused by nature or humans).
- Units purchased from a source not expressly authorized by TCL
- Damage resulting from installation or repair not limited to, the installing contractor and any repairs, service or maintenance.
- Special, incidental, or consequential damages.
- Corrosion from any beachfront property within 2 miles, due to lack of maintenance or units not coated.

Obtaining Service

If service is required contact the local Inspire Pro or licensed Dealer, or you can Visit our website at www.TCL.com

Proof of installation by a certified, licensed HVAC contractor, under applicable local and state law, is required. In addition, all warranty claims require proof of purchase, model number, and serial number.

Registration

[Registration is not required to obtain warranty coverage but is strongly urged.](#)

For products sold and installed in the United States, register the system online at: <https://register.tcl.com> within 60 days of installation, TCL will extend the warranty period to 10 years.

For products sold and installed in Canada register the system online:
(English) <https://register.tcl.com/en-ca/>
(French) <https://register.tcl.com/fr-ca/>

LIMITATION OF WARRANTY

THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. NO VERBAL OR

WRITTEN INFORMATION GIVEN BY TTE TECHNOLOGY, INC. DBA TCL NORTH AMERICA, ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE OR MODIFY THE SCOPE OF THIS WARRANTY.

REPAIR AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. TTE TECHNOLOGY, INC. DBA TCL NORTH AMERICA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY AND WARRANTY PERIOD SET FORTH ABOVE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. PLEASE VISIT WWW.TCL.com TO VIEW THE MOST CURRENT VERSION.

How State Law relates to this warranty

Some states may not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state [or province to province](#).

If you purchased your Unit outside of the United States/[Canada](#) or seek warranty service coverage outside of the United States/[Canada](#), this warranty does not apply. Contact your dealer for warranty information.

CONTACT INFORMATION:

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www.tcl.com